<u>Chesterfield Borough Council</u> Local Code of Corporate Governance – 2019/20 Review

Principle A	A. Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law Local government organisations are accountable not only for how much they spend, but also for how they use the resources under their stewardship. This includes accountability for outputs, both positive and negative, and for the outcomes they have achieved. In addition, they have an overarching responsibility to serve the public interest in adhering to the requirements of legislation and government policies. It is essential that, as a whole,
	they can demonstrate the appropriateness of all their actions and have mechanisms in place to encourage and enforce adherence to ethical values and to respect the rule of law.

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
Behaving with integrity Ensuring members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby	Members, SLT, CMT	 Codes of conduct Individual sign 	Member and Officers Codes of Conduct are within the Constitution. Complaints procedures in place. Councillor	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
protecting the reputation of the organisation		 off with regard to compliance with code Induction for new members and staff on standard of behaviour expected Adherence to behaviours outlined in council's competency framework 	complaints assessed in accordance with the council procedure All new staff follow an induction process with their line manager and are required to complete various online training modules Councillors have training on standards generally and also specifically (relating to e.g. planning, licensing). Training is supplemented by updates and refresher sessions as well as advice as necessary The Council is strongly	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		Performance appraisals	working towards all staff having annual performance appraisals, mid- year review and 1:1's	
Ensuring members take the lead in establishing specific standard operating principles or values for the organisation and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles)	Members, SLT, Monitoring Officer	Communicating shared values with members, staff, the community and partners	There is a Council Plan that includes a vision statement which is approved by Council on an annual basis. The Council Plan is cascaded down through SLT, CMT, service Managers meetings, the core brief, team meetings, the aspire intranet and the Borough Bulletin.	Yes
Leading by example and	Members, SLT,	Decision making	These are set out in the	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
using these standard operating principles or values as a framework for decision making and other actions	СМТ	 practices Declarations of interests made at meetings Conduct at meetings Shared values guide decision making Develop and maintain an effective standards committee 	Constitution Declarations of interest are asked for at the start of every Committee meeting. Included in the Members Code of Conduct. Protocols on Members/Officer relations and Employee Code. There is an Audit and Standards Committee to consider these issues. Changes to the Standards system are being examined following the publication of A Review of the Committee on the Standards in Public Life	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
Demonstrating, communicating and embedding the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively	SMT, CMT Monitoring Officer, Internal Audit Consortium Manager, HR, Assistant Director - Policy and Communications	 Anti-fraud and corruption policies are working effectively 	Anti-Fraud Bribery and Corruption policy reviewed and approved by the Standards and Audit Committee September 18 and advertised to staff on the intranet. Anti – fraud training provided to officers and Members September 16. Fraud and corruption training module on Aspire Learning.	Yes
		 Up-to-date register of interests (members and staff) 	Members and staff are expected to declare any interests.	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		 Up-to-date register of gifts and hospitality 	There is a current register of gifts and hospitality.	
		 Whistleblowing policies are in place and protect individuals raising concerns 	The Council has a current Confidential Reporting Code (Whistleblowing Policy) in place	
		 Whistleblowing policy has been made available to members of the public, employees, partners and contractors 	The Confidential Reporting Policy is on the intranet and the Council's website	
		Complaints	The Council keeps a	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		policy and examples of responding to complaints about behaviour	record of complaints and how they are dealt with	
		Changes/improv ements as a result of complaints received and acted upon	Lessons are learnt from complaints	
		 Members and officers code of conduct refers to a requirement to declare interests Minutes show declarations of 	The Members and Officers Codes of Conduct refer to a requirement to declare interests Declarations of interest is a standard heading on	
		interest were sought and appropriate declarations	Committee agendas and minutes and any declarations are recorded	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance made	CBC Situation	Compliance Achieved
Demonstrating strong commitment to ethical values Seeking to establish, monitor and maintain the organisation's ethical standards and performance	SLT, CMT Members, Monitoring Officer Assistant Director - Policy and Communications	Scrutiny of ethical decision making	There are 3 Scrutiny Committees:- 1)Overview and Performance Scrutiny Forum 2)Enterprise and Wellbeing Scrutiny Committee 3)Community, Customer and Organisational Scrutiny Committee	Yes
		 Championing ethical compliance at governing body 	An annual Scrutiny report goes to Full Council	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		level		
Underpinning personal behaviour with ethical values and ensuring they permeate all aspects of the organisation's culture and operation	Members, SLT, CMT, Monitoring Officer	Provision of ethical awareness training	Members receive training on ethical standards which is repeated as necessary. Regulatory Committees have a mandatory training requirement All staff and elected members receive a comprehensive induction which covers behaviour and ethical values Training is also available to both members and officers on specific	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
			equality and diversity issues. The Council has established core values which are publicised widely to staff and members and re- enforced during the Performance Development Review process.	
Developing and maintaining robust policies and procedures which place emphasis on agreed ethical values	SLT, CMT Assistant Director - Policy and Communications , Monitoring Officer Human Resources	 Appraisal processes take account of values and ethical behaviour Staff appointments policy Procurement 	An employee's commitment to the Council's values are assessed at performance development reviews. Anti- harassment and bullying policy	Part – The Procurement Strategy requires approval

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		policy	Anti- Fraud, Bribery and corruption policy Code of Conduct Equality, diversity and social inclusion policy There is a recruitment Policy that ensures a fair appointments process The Procurement Strategy is currently in Development	
Ensuring that external providers of services on behalf of the organisation are required to act with integrity and in compliance with high	SLT,CMT	 Agreed values in partnership working: Statement of business ethics 	There is a partnership guidance/protocol in place. This includes new arrangements for considering partnership arrangements including	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
ethical standards expected by the organisation		 communicates commitment to ethical values to external suppliers Ethical values feature in contracts with external service providers Protocols for partnership working 	concerns and resource requests at Finance and Performance Board.	
Respecting the rule of law Ensuring members and staff demonstrate a strong commitment to the rule of the law as well as adhering to relevant laws and regulations	SLT, CMT Monitoring Officer	 Statutory provisions Statutory guidance is followed Constitution 	Legal Services Protocols Constitution Standards and Audit Committee Procedures in place and training to ensure e.g. planning decisions properly made. Legal	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
			duty to promote and maintain standards and vested in Standards and Audit Committee	
Creating the conditions to ensure that the statutory officers, other key post holders and members are able to fulfil their responsibilities in accordance with legislative and regulatory requirements	SLT, CMT, HR, Monitoring Officer	 Job description/spec s Compliance with CIPFA's Statement on the Role of the Chief Financial Officer in Local Government (CIPFA, 2015) 	All jobs are required to have job descriptions and person specifications that must be reviewed each time a post becomes vacant. Employment contracts specify whether posts are politically restricted and the constraints placed on office holders The Chief Finance Officer is the nominated section 151 Officer and there is also a nominated Deputy.	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		 Terms of reference Committee support 	CIPFA'S statement on the role of the Chief Financial Officer is complied with Each Committee has its own terms of reference	
			The Local Government and Regulatory Law Manager (the Council's senior solicitor) is the Monitoring Officer. The Deputy Monitoring Officer is a nominated solicitor in their team The Constitution is underpinned by legal references	

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
			Democratic and Scrutiny functions.	
Striving to optimise the use of the full powers available for the benefit of citizens, communities and other stakeholders	Monitoring Officer	Record of legal advice provided by officers	Constitution is underpinned by legal references Committee minutes and reports Constitution reviewed and updated as necessary and is subject to a rolling review, with amendments approved by Standards and Audit committee/Full Council (as appropriate)	Yes
Dealing with breaches of legal and regulatory provisions effectively	Monitoring Officer	 Monitoring officer provisions Record of legal 	The Council has a Monitoring Officer With oversight of	Yes

Sub-principles (in bold) and behaviours and actions that demonstrate good governance in practice	Responsibility	Examples of systems, processes, documentation and other evidence demonstrating compliance	CBC Situation	Compliance Achieved
		advice provided by officersStatutory provisions	governance at the Council and a Deputy Monitoring Officer (in whom vests the legal function in the absence of the Monitoring Officer)	
Ensuring corruption and misuse of power are dealt with effectively	SLT, CMT Monitoring Officer, Internal Audit Consortium Manager,	 Effective anti- fraud and corruption policies and procedures Local test of assurance (where appropriate) 	The Anti-Fraud Bribery and Corruption Policy was approved by the Standards and Audit Committee September 2018	Yes

Principle B	Ensuring openness and comprehensive stakeholder engagement Local government is run for the public good, organisations therefore should ensure openness in their activities. Clear, trusted channels of communication and consultation should be used to engage effectively with all groups of stakeholders, such as individual citizens and service users, as well as institutional stakeholders				
Openness Ensuring an open culture through demonstrating, documenting and communicating the organisation's commitment to openness	Members, SLT, CMT		Annual report	 There is not a specific annual report published but there are other means of communication:- Annual financial statements Council Plan The council Newsletter "Your Chesterfield" which includes Our Homes for Tenants and Leaseholders The council website Videos Social media channels. An annual report to tenants is prepared and sent to the Housing Regulator 	Yes

		 Freedom of Information Act publication scheme Online council tax information Authority's goals and values Authority website 	 (HCA), published on the website and summarised in the Our Homes publication which goes to all households in the Borough as part of the Your Chesterfield publication. Core brief to staff The Council has adopted a current FOI Publication Scheme Council Tax information is on the website Included in the Council Plan Current website full of information 	
Making decisions that are open about actions, plans,	Members, SLT, CMT	Record of decision making and supporting	All reports are "open" agenda items unless	Yes

resource use, forecasts, outputs and outcomes. The presumption is for openness. If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided		mate	erials	there is a valid reason to exclude the public. All decisions by Committees are minuted	
Providing clear reasoning and evidence for decisions in both public records and explanations to stakeholders and being explicit about the criteria, rationale and considerations used. In due course, ensuring that the impact and consequences of those decisions are clear	Assistant Director - Policy and Communications Democratic and Scrutiny Officer	•	Decision making protocols Report pro- formas	Set out in the Constitution There is a template for Committee reports with Standard headings and an online system in place for reviewing and signoff of reports via ModGov	Yes
		•	Record of professional advice in reaching decisions	Officers reports are all retained with the Committee agendas and papers Officer	

 Meeting reports show details of advice given Discussion between members and officers on the information needs of members to support decision making Agreement on the information that will be provided and timescales Recommendations included in Committee reports Members can request whatever information they need
 Calendar of dates for submitting, publishing and distributing timely reports is adhered to Terms of reference of the Committees and scheduled meetings during the year Meeting timetable is published

Using formal and informal consultation and engagement to determine the most appropriate and effective interventions/ courses of action	Assistant Director - Policy and Communications	 Community strategy Use of consultation feedback Citizen survey 	Communications and engagements strategy which includes an annual action plan. Housing have a Customer Engagement Strategy as required by the HCA and provide a variety of opportunities for tenants to be involved in and shape service delivery including a Tenant Challenge "Scrutiny" Panel.	Yes
Engaging comprehensively with institutional stakeholders Effectively engaging with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably	Assistant Director – Policy and Communications	Communication Strategy	There is an approved internal and external communication and engagement strategy in place. Senior Leadership Team has defined relationship leads.	Yes

Developing formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively	SLT, CMT	Database of stakeholders with whom the authority should engage and for what purpose and a record of an assessment of the effectiveness of any changes	Stakeholder groups identified for different consultation types e.g. community and voluntary sector, sport and leisure organisations, planning consultations, equality and diversity forum etc. Bespoke communication consultation and research plans.	Yes
Ensuring that partnerships are based on: trust a shared commitment to change a culture that promotes and accepts challenge among partners and that the added value of partnership working is explicit	SLT, CMT Assistant Director - Policy and Communications	 Partnership framework Partnership protocols 	Housing's Tenant Challenge Panel (Scrutiny equivalent) has a clear set of Terms of Reference and Code of Conduct for Members. A partnership guidance/protocol has been developed. This includes new arrangements for considering partnership arrangements including concerns and resource	Yes

			requests at Finance and Performance Board.	
Engaging stakeholders effectively, including individual citizens and service users Establishing a clear policy on the type of issues that the organisation will meaningfully consult with or involve individual citizens, service users and other stakeholders to ensure that service (or other) provision is contributing towards the achievement of intended outcomes.	Assistant Director - Policy and Communications	 Record of public consultations Partnership framework 	Communications and Engagement Strategy including an annual action plan. Consideration in decision reports Equality impact assessments	Yes
Ensuring that communication methods are effective and that members and officers are clear about their roles with regard to community engagement	Assistant Director – Policy and Communications	Communications strategy	There is an approved communications and engagement strategy in place. Community Engagement Group Derbyshire wide engagement group to share best practice and	Yes

Encouraging, collecting and evaluating the views and experiences of communities, citizens, service users and organisations of different backgrounds including reference to future needs	Assistant Director - Policy and Communications Communications and Marketing Manager	 Communications strategy Joint strategic needs assessment 	develop joint approaches where applicable There is an approved Communication and Engagement Strategy in place including an annual action plan Annual Community Engagement Programme Housing operates a variety of ways for tenants to be involved and give their views e.g. focus groups/ formal meetings/ informal drop in's/ use of a consultation bus in the community. Stakeholder mapping. Bespoke communication consultation and research plans developed.	Yes
Implementing effective	Assistant	Communications	There is an approved	Yes

feedback mechanisms in order to demonstrate how their views have been taken into account	Director - Policy and Communications Communications and Marketing Manager	strategy	Communication and Engagement Strategy in place. Community Engagement Group A consultation page is being developed on the website which brings together all consultation activities including "you said, we did" reports on	
			what actions were taken following consultation. Part of decision making	
			process – report template	
			Equality Impact Assessments	
			Results of consultation exercises are published e.g. employee survey.	
Balancing feedback from more active stakeholder groups with other stakeholder	Assistant Director - Policy and	Processes for dealing with competing demands within the	Forms part of the decision making report template	Yes

groups to ensure inclusivity	Communications	community, for example a consultation	Equality Impact Assessments	
Taking account of the interests of future generations of tax payers and service users	SLT, CMT	 Reports Joint strategic needs assessment 	Annual State of the Borough Report and briefing notes on emerging issues. Horizon scanning activity with Corporate Cabinet/SLT/CMT at development days Review of the Council Plan	Yes

Principle C	Defining outcomes in terms of sustainable economic, social, and environmental benefits The long-term nature and impact of many of local government's responsibilities mean that it should define and plan outcomes and that these should be sustainable. Decisions should further the authority's purpose, contribute to intended benefits and outcomes, and remain within the limits of authority and resources. Input from all groups of stakeholders, including citizens, service users, and institutional stakeholders, is vital to the success of this process and in balancing competing demands when determining priorities for the finite resources available.			
Defining outcomes Having a clear vision which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provides the basis for the organisation's overall strategy, planning and other decisions	Members, SLT,CMT	Vision used as a basis for corporate and service planning	There is a Council Plan that defines the Council's vision and priorities. This sets the framework for all service plans. Progress against the Council Plan is reviewed on an annual basis.	Yes
Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over	SLT, CMT Assistant Director - Policy and communications	 Community engagement and involvement 	The Council Plan covers 4 years and covers what the Council aims to achieve and what that will mean for people	Yes

the course of a year or longer		 Corporate and service plans 	Service Plans are renewed every year and are developed from the Council Plan	
		 Community strategy 	Communications and Engagement Strategy State of the Borough Report	
Delivering defined outcomes on a sustainable basis within the resources that will be available	SLT, CMT	Regular reports on progress	The Council Plan is aligned to the medium term financial plan and refreshed each year on the basis of the affordability of each of the priorities	Yes
Identifying and managing risks to the achievement of outcomes	SLT, CMT, Risk Management Group, Standards and Audit Committee	 Performance trends are established and reported upon Risk management protocols 	The performance framework includes quarterly challenge at Finance and Performance Board and Overview and Performance Scrutiny. Annual performance report to Cabinet.	Yes

			The risk management group meets on a quarterly basis and reviews the strategic risk register and the service risk registers on a rotational basis There is a risk management strategy in place	
Managing service users expectations effectively with regard to determining priorities and making the best use of the resources available	SLT, CMT	 An agreed set of quality standard measures for each service element and included in service plans Processes for dealing with competing demands within the community 	Communications and Engagement strategy Service plans include performance targets Budgeting/service reviews/forward planning	Yes

Sustainable economic, social and environmental benefits Considering and balancing the combined economic, social and environmental impact of policies, plans and decisions when taking decisions about service provision	Members, SLT, CMT	Capital investment is structured to achieve appropriate life spans and adaptability for future use or that resources (e.g. land) are spent on optimising social, economic and environmental wellbeing: • Capital programme • Capital investment strategy	The Council's property portfolio is constantly under review. The aim is to sell a number of assets to release funds for capital projects. The capital programme is approved by Members each year. Officers have to submit capital bids There is a treasury management strategy that is reviewed and approved on an annual basis	Yes
Taking a longer-term view with regard to decision making, taking account of risk	Members, SLT, CMT	 Discussion between members and 	Meetings with Cabinet Member for Governance on constitution review	Yes

and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints		officers on the information needs of members to support decision making • Record of decision making and supporting materials	and effective decision making. Scrutiny interest in these matters. HRA Business Plan Steering Group to lead on the development of the HRA Business Plan. Comprises of tenants, officers and elected members (scrutiny is part of this group) All committee meetings are minuted and the associated reports retained	
Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs	Assistant Director - Policy and Communications	 Record of decision making and supporting materials Protocols for consultation 	Communications and Engagement Strategy Annual action plans State of the Borough Report. Modgov system to access decision making papers and records.	Yes

Ensuring fair access to services	Assistant Director - Policy and Communications	Protocols ensure fair access and statutory guidance is followed	Communications and Engagement Strategy Consultation is part of The Council's Equality Impact Assessments. Equality, Diversity and Social Inclusion Policy, Strategy and action plan.	Yes
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Principle D	intended outcom Local government regulatory, and pra- is a critically impor- intended outcome ensure that their d off between the va	es achieves its intended ou actical interventions. Dete tant strategic choice that s are achieved They nee efined outcomes can be arious types of resource in ons made need to be rev	y to optimise the achiever tcomes by providing a mixtu ermining the right mix of the local government has to m d robust decision-making m achieved in a way that prov nputs while still enabling eff riewed continually to ensure	ure of legal, ese courses of action ake to ensure nechanisms to vides the best trade- rective and efficient
Determining interventions Ensuring decision makers receive objective and rigorous analysis of a variety of options indicating how intended outcomes would be achieved and including the risks associated with those options. Therefore ensuring best value is achieved however services are provided	SLT, CMT	 Discussion between members and officers on the information needs of members to support decision making Decision making protocols Option appraisals Agreement of information that will be provided and timescales 	Member/officer decision making protocols in place All Committee reports contain various options and an officer recommendation All committee reports contain a risk analysis	Yes

Considering feedback from citizens and service users when making decisions about service improvements or where services are no longer required in order to prioritise competing demands within limited resources available including people, skills, land and assets and bearing in mind future impacts	SLT, CMT	Financial strategy	There is a medium term financial strategy in place and a savings plan both of which are regularly reviewed. HRA Business Plan Steering Group has been fully involved in recommending financial savings to Cabinet in respect of HRA Business Plan.	Yes
Planning interventions Establishing and implementing robust planning and control cycles that cover strategic and operational plans, priorities and targets	SLT, CMT	Calendar of dates for developing and submitting plans and reports that are adhered to	Schedule of meetings in place Annual budgets and revised budgets Council Plan reviewed annually Forward Plan	Yes
Engaging with internal and external stakeholders in determining how services and other courses of action should be planned and delivered	Assistant Director - Policy and Communications	Communication strategy	The Council has adopted a Communications and Engagement Strategy and develops annual action plans. Core brief. Feedback given on	Yes

			consultation via the CBC website, social media, public meetings, and Your Chesterfield/ Our Homes where appropriate	
Considering and monitoring risks facing each partner when working collaboratively including shared risks	SLT, CMT Assistant Director - Policy and Communications	 Partnership framework Risk management protocol 	There is a risk management strategy in place that is refreshed every year. There is a risk management group	Yes
Ensuring arrangements are flexible and agile so that the mechanisms for delivering outputs can be adapted to changing circumstances	SLT, CMT	Planning protocols	Corporate Management Team managers are empowered to run their service flexibly to deliver the Council Plan priorities. Competency based Job Descriptions/Person Specifications for SLT/CMT increases flexibility and agility. This is being rolled out across the Council.	Yes

			One Council: One Team is a core CBC value which is considered during all Performance Development Reviews.	
Establishing appropriate key performance indicators (KPIs) as part of the planning process in order to identify how the performance of services and projects is to be measured	SLT, CMT	KPIs have been established and approved for each service element and included in the service plan and are reported upon regularly	Service plans all contain performance indicators. The performance framework includes quarterly challenge at Finance and Performance Board and Overview and Performance Scrutiny. Annual update on progress against the Council Plan.	Yes
Ensuring capacity exists to generate the information required to review service quality regularly	SLT, CMT	Reports include detailed performance results and highlight areas where corrective action is necessary	The Policy and Communications Service has now been restructured with resources being identified to embed the framework.	Yes

			The performance framework includes quarterly challenge at Finance and Performance Board and Overview and Performance Scrutiny. Annual Performance report to Cabinet.	
Preparing budgets in accordance with organisational objectives, strategies and the medium term financial plan	Chief Finance Officer / Chief Accountant	Evidence that budgets, plans and objectives are aligned	Accountancy has regular budget meetings with service managers. Budgets prepared in liaison with service managers taking in to account service plans and savings targets	Yes
Informing medium and long term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy	Chief Finance Officer / Chief Accountant	 Budget guidance and protocols Medium term financial plan Corporate plans 	Budget guidance protocols issued to all managers There is a medium term financial plan that is reported to Members There is a Finance and Performance Board that meets every fortnight	Yes

Optimising achievement of intended outcomes Ensuring the medium term financial strategy integrates and balances service priorities, affordability and other resource constraints	Chief Finance Officer / Chief Accountant	 Feedback surveys and exit/ decommissionin g strategies Changes as a result 	Service managers are involved in the budget and revised budget process and receive monthly budget information. The medium term financial plan incorporates budget savings targets etc.	Yes
Ensuring the budgeting process is all-inclusive, taking into account the full cost of operations over the medium and longer term	Chief Finance Officer	Budgeting guidance and protocols	Budget guidance and protocols are issued to all service managers. Well established budget preparation and review procedures Budget challenge sessions	Yes
Ensuring the medium term financial strategy sets the context for on-going decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for	Chief Finance Officer	Financial strategy	The financial strategy is regularly reviewed and updated as new external information emerges	Yes

outcomes to be achieved while optimising resource usage				
Ensuring the achievement of 'social value' through service planning and commissioning. The Public Services (Social Value) Act 2012 states that this is "the additional benefit to the communityover and above the direct purchasing of goods, services and outcomes"	SLT,CMT	 Service plans demonstrate consideration of 'social value' Achievement of 'social value' is monitored and reported upon 	The priorities in the Council plan are 1) To make Chesterfield a thriving Borough 2) To improve the quality of life for local people 3) To provide value for money services Service plans are built up to reflect these priorities	Yes

Principle E	individuals within Local government right skills, approp and achieve their organisation must make certain that operational capac environment in wh continuous need t leadership of indiv strengthened by th	n it needs appropriate struct oriate qualifications and m intended outcomes within ensure that it has both th there are policies in place ity for the organisation as nich an authority operates o develop its capacity as vidual staff members. Lea	ing the capability of its lead sures and leadership, as we hind-set, to operate efficient in the specified periods. A lo ne capacity to fulfil its own r is to guarantee that its mana is a whole. Because both inc is will change over time, ther well as the skills and experi- idership in local government with many different types of munities.	Il as people with the ly and effectively cal government nandate and to agement has the lividuals and the re will be a rience of the t entities is
Developing the entity's capacity Reviewing operations, performance use of assets on a regular basis to ensure their continuing effectiveness	SLT, CMT Executive Director/Kier	Regular reviews of activities, outputs and planned outcomes	The use of the Council's buildings is regularly reviewed to ensure that they are fully utilised or potentially sold. The Town Hall is being modernised to facilitate bringing in other businesses to share the accommodation. Council staff from Venture house have been relocated so that more rental income can be achieved at Venture	Part compliance – Condition surveys have been used to identify the works required for some non- housing properties and 10 year plans developed however there are still further properties to assess and the budget implications.

			House. Housing has an agreed process for disposing of underperforming assets. Disposal of shops, miscellaneous properties and plot garage sites. The condition of the Council's non housing properties are in the process of being assessed in order to be able to identify appropriate capital and revenue budgets to maintain assets to an appropriate standard.	
Improving resource use through appropriate application of techniques such as benchmarking and other options in order to determine how the authority's resources are allocated so that outcomes are achieved	SLT, CMT	Utilisation of research and benchmarking exercise	Within each service area use is made of available benchmarking e.g. through APSE, in order to compare service provision, value for money etc. Fees and charges are set with	Yes

effectively and efficiently			regard to those in place in other areas and reviewed each year by Cabinet. Sector led improvement activity including LGA peer challenge, East Midlands Performance Network and APSE.	
Recognising the benefits of partnerships and collaborative working where added value can be achieved	Members, SLT, CMT	Effective operation of partnerships which deliver agreed outcomes	The Council has many partnerships including Arvato, Kier, Internal Audit Consortium, Building Control, Joint Crematorium, Sheffield City Region and D2N2 LEP; these are monitored to ensure that the desired outcomes are obtained	Yes
Developing and maintaining an effective workforce plan to enhance the strategic allocation of resources	SLT, CMT, HR	 Workforce plan Organisational development plan 	The Council has a People Plan 2019 - 23 that all managers have been made aware of.	Yes

Developing the capability of the entity's leadership and other individuals Developing protocols to ensure that elected and appointed leaders negotiate with each other regarding their respective roles early on in the relationship and that a shared understanding of roles and objectives is maintained	SLT, Democratic Services, Monitoring Officer	 Job descriptions Chief executive and leader pairings have considered how best to establish and maintain effective communication 	Every post has a job description and person specification. The CE has regular meetings with the leader	Yes
Publishing a statement that specifies the types of decisions that are delegated and those reserved for the collective decision making of the governing body	Monitoring Officer	 Scheme of delegation reviewed at least annually in the light of legal and organisational changes Standing orders and financial regulations which are reviewed on a regular basis 	The Constitution is reviewed on an on-going basis Standing orders and financial regulations are reviewed periodically	Yes

Ensuring the leader and the chief executive have clearly defined and distinctive leadership roles within a structure whereby the chief executive leads the authority in implementing strategy and managing the delivery of services and other outputs set by members and each provides a check and a balance for each other's authority	Members, CE	Clear statement of respective roles and responsibilities and how they will be put into practice	The Constitution defines the roles of Committees and Members. Part 2 of the Constitution defines management roles at paragraph 12.1 including the role of the Chief Executive.	Yes
Developing the capabilities of members and senior management to achieve effective shared leadership and to enable the organisation to respond successfully to changing legal and policy demands as well as economic, political and environmental changes and risks by:	SLT, CMT, HR	 Induction programme Personal development plans for members and officers 	Training programme for managers – management modules on Aspire Learning Annual performance development reviews that identify training requirements Induction programme IIP accreditation	Yes
-ensuring members and staff		For example, for	Cabinet members and	

 lead the organisation act as a community leader Efficient systems and technology used for effective support Arrangements for succession planning People Plan 2019 - 23 	to update their knowledge on a continuing basis ensuring personal, organisational and system- wide development through shared learning, including	 act as a community leader Efficient systems and technology used for effective support Arrangements for 	maintained and updated.	
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Ensuring that there are structures in place to encourage public participation	Assistant Director - Policy and Communications	 Residents' panels Stakeholder forum terms of reference Strategic partnership frameworks 	Communications and Engagement Strategy Annual Community Engagement Programme Stakeholder mapping Bespoke communication consultation and research plans	Yes
Taking steps to consider the leadership's own effectiveness and ensuring leaders are open to constructive feedback from peer review and inspections	SLT, CMT Democratic Services / Monitoring Officer	 Reviewing individual member performance on a regular basis taking account of their attendance and considering any training or development needs Peer reviews 	Member development Group includes learning and development programme Investors in people Employee survey Core brief Peer review planned March 20	Yes

Holding staff to account through regular performance reviews which take account of training or development needs	SLT, CMT	 Training and development plan Staff development plans linked to appraisals Implementing appropriate human resource policies and ensuring that they are working effectively 	Annual PDRs and regular 1:1's. The PDR contains Objectives and Learning Plan that is completed. Learning and Development undertaken in the previous year is also reviewed. There are appropriate human resources policies in place.	Yes
Ensuring arrangements are in place to maintain the health and wellbeing of the workforce and support individuals in maintaining their own physical and mental wellbeing	SLT, CMT HR/Health and Safety	Human resource / Health and Safety policies	Managing workplace Stress policy Capability Policy Managing attendance Policy Mental Health awareness training day for managers. Training on various topics available on Aspire Learning. Referral to Occupational	Yes

	Health.	
	Corporate Health &	
	Safety Committee	

Principle F	Managing risks a financial manage		gh robust internal control	and strong public	
	Local government needs to ensure that the organisations and governance structures that it oversees have implemented, and can sustain, an effective performance management system that facilitates effective and efficient delivery of planned services. Risk management and internal control are important and integral parts of a performance management system and crucial to the achievement of outcomes. Risk should be considered and addressed as part of all decision making activities. A strong system of financial management is essential for the implementation of policies and the achievement of intended outcomes, as it will enforce financial discipline, strategic allocation of resources, efficient service delivery, and accountability. It is also essential that a culture and structure for scrutiny is in place as a key part of accountable decision making, policy making and review. A positive working culture that accepts, promotes and encourages constructive challenge is critical to successful scrutiny and successful delivery. Importantly, this culture does not happen automatically, it requires repeated public commitment from those in authority.				
Managing risk Recognising that risk management is an integral part of all activities and must be considered in all aspects of decision making	Members, SLT, CMT		There is a risk management strategy in place that is reviewed every year. All committee reports include a risk section	Yes	
Implementing robust and integrated risk management arrangements and ensuring that they are working	Executive Director	Risk management strategy/ policy formally approved and adopted and reviewed	There is a risk management strategy in place that is reviewed every year.	Yes	

effectively		and updated on a regular basis	There is a Corporate risk register and service risk registers There is a risk management Group that meets on a quarterly basis.	
Ensuring that responsibilities for managing individual risks are clearly allocated	Risk Management Group, SLT, CMT	Risk management protocol	The risk management strategy outlines everybody's responsibilities Individual risk owners are identified on operational risk registers.	Yes
Managing performance Monitoring service delivery effectively including planning, specification, execution and independent post implementation review	SLT, CMT	 Performance map showing all key activities have performance measures Benchmarking information Cost performance (using inputs and outputs) 	All areas have a service plan and performance measures form part of that. Finance and Performance Board receives regular reports from each service to track delivery against financial targets.	Yes

		 Calendar of dates for submitting, publishing and distributing timely reports that are adhered to 	Performance Management Framework with quarterly reporting schedule.	
Making decisions based on relevant, clear objective analysis and advice pointing out the implications and risks inherent in the organisation's financial, social and environmental position and outlook	Member, SLT, CMT	 Discussion between members and officers on the information needs of members to support decision making Publication of agendas and minutes of meetings Agreement on the information that will be needed and timescales 	All committee reports have a section for risk that officers must complete for Members information. All agendas and minutes are published Agreed between Members and Officers	Yes

Ensuring an effective scrutiny or oversight function is in place which encourages constructive challenge and debate on policies and objectives before, during and after decisions are made thereby enhancing the organisation's performance and that of any organisation for which it is responsible (OR, for a committee system) Encouraging effective and constructive challenge and debate on policies and objectives to support balanced and effective decision making	Monitoring Officer, Assistant Director - Policy and Communications Democratic and Scrutiny Officer.	 The role and responsibility for scrutiny has been established and is clear Agenda and minutes of scrutiny meetings Evidence of improvements as a result of scrutiny Terms of reference Training for members Membership 	Scrutiny Roles and Responsibilities are defined in the Constitution. There are 3 scrutiny committees:- • Enterprise and Wellbeing, • Community, Customer and Organisational • Overview and Performance Their role is to produce reports and recommendations which advise Cabinet, the Council or relevant Committees on Policies, budget and service delivery.	Yes
Providing members and senior management with regular reports on service delivery plans and on progress towards outcome	CMT	Calendar of dates for submitting, publishing and distributing timely reports that are adhered to	A full Committee calendar is published at the start of each financial year	Yes

achievement				
Ensuring there is consistency between specification stages (such as budgets) and post implementation reporting (eg. financial statements)	Chief Finance Officer / Chief Accountant	 Financial standards, guidance Financial regulations and standing orders 	Financial Standards and guidance are adhered to. The accounts are audited by Mazars. Financial Regulations and Standing orders are within the Constitution	Yes
Robust internal control Aligning the risk management strategy and policies on internal control with achieving the objectives	Internal Audit Consortium Manager	 Risk management strategy Audit plan Audit reports 	The audit plan takes in to account high risk areas and areas that are included in the corporate and service risk registers	Yes
Evaluating and monitoring the authority's risk management and internal control on a regular basis	Standards and Audit Committee, Internal Audit Consortium Manager	Risk management strategy/ policy has been formally approved and adopted and is reviewed and updated on a regular	The risk management Strategy is formally reviewed and approved every year by Standards and Audit Committee and Cabinet	Yes

		basis	Internal Audit review the Council's risk management arrangements	
Ensuring effective counter fraud and anti-corruption arrangements are in place	SLT, CMT, Internal Audit Consortium Manager	Compliance with the Code of Practice on Managing the Risk of Fraud and Corruption (CIPFA, 2014)	There is an anti-fraud Bribery and Corruption policy in place (revised September 2018). All managers received fraud awareness training in September 2016	Yes
Ensuring additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor	Chief Finance Officer, Standards and Audit Committee	 Annual governance statement Effective internal audit service is resourced and maintained 	The Internal Audit Consortium Manager is heavily involved in producing the AGS. The IAC is resourced and maintained at a satisfactory level. An external review of internal audit took place in October 2016 and concluded that the IA Consortium was compliant with the	Yes

			PSIAS.	
Ensuring an audit committee or equivalent group or function which is independent of the executive and accountable to the governing body: provides a further source of effective assurance regarding arrangements for managing risk and maintaining an effective control environment that its recommendations are listened to and acted upon	Standards and Audit Committee	Audit committee complies with best practice. See Audit Committees: Practical Guidance for Local Authorities and Police (CIPFA, 2018) • Terms of reference • Membership • Training	The audit committee terms of reference are defined in the constitution. The Committee consists of 7 members – 5 Councillors other than the Executive leader. No more than one of those 5 councillors may be a member of the Cabinet. Two parish reps one from Staveley Town Council and one member of Brimington PC Standards and Audit Committee members received relevant training after appointment in May 19 and new appointees receive relevant training. The Standards and Audit	Yes

			Committee undertook a self -assessment on the CIPFA audit committees Practical Guidance for Local Authorities and Police 2018 edition and concluded that the Committee complies with best practice.	
Managing data Ensuring effective arrangements are in place for the safe collection, storage, use and sharing of data, including processes to safeguard personal data	Assistant Director Customers, Commissioning and Change , Data Protection Officer	 Data management framework and procedures 	There is a data disposal and retention schedule covering all areas of the Council. There is a data asset register	Yes
		Designated data protection officer	There is a designated Data Protection Officer	
		 Data protection policies and procedures 	The Council's IT and Data Protection Policies have recently been refreshed	
			The GDPR action plan has been completed. The Council has an	

			information assurance risk register in place which details the mitigating actions and steps we are taking to address issues identified	
Ensuring effective arrangements are in place and operating effectively when sharing data with other bodies	Assistant Director Customers, Commissioning and Change, Data Protection Officer	 Data sharing agreement Data sharing register Data processing agreements 	Data sharing agreements have been reviewed and updated where appropriate for GDPR. Processes are in place preventing new contracts being taken out without the appropriate data sharing agreement in place or approval to progress has been provided by the Council's SIRO.	Yes
Reviewing and auditing regularly the quality and accuracy of data used in decision making and performance monitoring	Assistant Director - Policy and Communications , Executive Director	 Data quality procedures and reports Data validation procedures 	Methodology checks for data e.g. consultation activity, State of the Borough report Performance Management Framework	Yes

			Service plans are in place.	
Strong public financial management Ensuring financial management supports both long term achievement of outcomes and short-term financial and operational performance	Chief Finance Officer	Financial management supports the delivery of services and transformational change as well as securing good stewardship	Medium term financial plan Finance and Performance Board Quarterly monitoring reports to Cabinet / Council	Yes
Ensuring well-developed financial management is integrated at all levels of planning and control, including management of financial risks and controls	Chief Finance Officer	Budget monitoring reports	Managers receive monthly budget monitoring reports Regular reporting to Members Finance and Performance Board Savings Strategy	Yes

Principle G	Implementing good practices in transparency, reporting, and audit to deliver effective accountability Accountability is about ensuring that those making decisions and delivering services are answerable for them. Effective accountability is concerned not only with reporting on actions completed, but also ensuring that stakeholders are able to understand and respond as the organisation plans and carries out its activities in a transparent manner.				
			to effective accountability.	isparent manner.	
Implementing good practice in transparency Writing and communicating reports for the public and other stakeholders in an understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate Striking a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to provide and for users to understand	SLT, CMT	 Website Annual report 	 There is an approved Communications and Engagement strategy The website has been developed The council newspaper "Your Chesterfield" which incorporates Our Homes for council tenants is sent out 4 times a year There is no specific annual report but achievements against priorities are communicated to the public through the media, council website, Statement of Accounts and various social media 	Yes	

Implementing good practices in reporting Reporting at least annually on performance, value for money and the stewardship of its	SLT	 Formal annual report which includes key points raised by external 	channels. Social media is used to report on council meetings in live time. The style of committee reports is specified to ensure ease of reading and consistency The annual update on the council plan includes a section on performance in the previous year	Yes
resources		scrutineers and service users' feedback on service delivery • Annual financial statements	The annual financial statements for 2018/19 were signed off by the required date	
Ensuring members and senior management own the results	Members, SLT	Appropriate approvals	The Corporate Management Team are all involved in monitoring progress against the council plan which is	Yes

			reported to members	
Ensuring robust arrangements for assessing the extent to which the principles contained in the Framework have been applied and publishing the results on this assessment including an action plan for improvement and evidence to demonstrate good governance (annual governance statement)	SLT, CMT, Internal Audit Consortium Manager	Annual governance statement	The annual governance statement is produced via a robust process that involves all of the Corporate Management Team. Attainment against the framework is assessed. Each year an action plan is produced and monitored to address identified weaknesses	Yes
Ensuring that the Framework is applied to jointly managed or shared service organisations as appropriate	SLT, CMT	Annual governance statement	The framework applies to jointly managed and shared service organisations	Yes
Ensuring the performance information that accompanies the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other similar	Chief Finance Officer	Format follows best practice	The financial statements are reviewed and signed off by external audit (Mazars) which confirms that they comply with best practice.	Yes

organisations				
Assurance and effective accountability Ensuring that recommendations for corrective action made by external audit are acted upon Ensuring an effective internal audit service with direct access to members is in place which provides assurance with regard to governance arrangements and recommendations are acted upon	Chief Finance Officer	 Recommendations have informed positive improvement Compliance with CIPFA's Statement on the Role of the Head of Internal Audit (2010) Compliance with Public Sector Internal Audit Standards 	An action plan is put in place to implement external audits recommendations. The implementation of internal audit recommendations is monitored by CMT and the Standards and Audit Committee. The Internal Audit Consortium Manager is CIPFA qualified and complies with the statement on the role of the Head of Internal Audit. An external review in October 2016 confirmed that internal audit is compliant with PSIAS. An annual internal self- assessment of internal audit also confirms compliance.	Yes

Welcoming peer challenge, reviews and inspections from regulatory bodies and implementing recommendations	SLT, CMT	Recommendations have informed positive improvement	Achieved Investors in people silver status in 2018 – going for gold in 2021 External review of Internal audit undertaken October 2016 – action plan in place Effective risk management procedures in place Safeguarding – CBC is fully engaged with the Derbyshire Safeguarding boards including the district sub group which challenge and share best practice amongst district authorities. A peer challenge review is to take place in March 20	Yes
Gaining assurance on risks	SLT, CMT,	Annual governance	Internal audit review the	Yes

associated with delivering services through third parties and that this is evidenced in the annual governance statement	Internal Audit Consortium Manager	statement	areas that are delivered by Arvato, Kier and Building Control partnership and any significant internal control weaknesses are fed through to the AGS	
Ensuring that when working in partnership, arrangements for accountability are clear and that the need for wider public accountability has been recognised and met	SLT, CMT Assistant Director - Policy and Communications	Community strategy	Communications and Engagement Strategy Decision making arrangements – committee management and Modgov.	Yes

SLT = Senior Leadership Team CMT = Corporate Management Team